

Tarrant County College District

Challenge

Tarrant County College District (Texas, US) is a fast-growing higher education institution with a mission to provide affordable and open access to quality teaching and learning. Backed by over 5,000 employees, their values-driven education and unending pursuit of continuous improvement offers real-world learning experiences that address societal needs. The college set out a challenge to provide the same better-than-textbook learning experiences for their employees. Something that would support a culture of continuous feedback, so their employees could better understand their contribution to the institutions' goals.



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We saw a significant reduction in the time it took for us to report to senior leaders, as the (PageUp) platform allows us to capture and present value very quickly.

Jennifer Benson, Coordinator of Online Professional Development,
Tarrant County College

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Focus

In these disruptive times, online learning such as educational courses and compliance training takes center stage – prompting colleges and universities to develop more innovative processes for their employees. Tarrant County College was seeking a smooth and agile system to support their people's learning and performance.

With their previous learning technology contract coming to end and its inability to meet the Americans with Disabilities Act (ADA) requirements, the college sought a vendor and technology that could address these concerns.

But they didn't stop there. Jennifer Benson (Coordinator of Online Professional Development at Tarrant County College) and her team began to research tools that would enable the connection between learning and performance. Through an RFP process, Tarrant requested a platform that could do all of this, as well as help curate eLearning experiences and encourage the skills development of their talent. Crucially, their chosen system would need to integrate seamlessly with Skillsoft and their SCORM learning.

Solution

PageUp helped Jennifer and her team improve the efficiency of delivering the necessary training programs and online learning modules to reinforce Tarrant's professional growth culture. "PageUp's Learning and Performance modules allow our managers to have more regular and effective performance conversations with employees," Jennifer says.

"That's because every discussion around performance has the opportunity to turn into a development discussion. We especially love that our employees and managers can operate from the same platform and that they can track any conversation they're having at any time in their performance reviews."

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